# TERMS AND CONDITIONS

**1. INTRODUCTION** These Terms and Conditions govern your use of Poltia.cc ("the Game"), operated by Tenebris Project Ltd (CN: 16293731) Adress: 71-75, Shelton Street, Covent Garden, London, a company registered in the United Kingdom. By registering and playing the Game, you agree to these Terms.

# 2. REGISTRATION AND ACCOUNT

- You must be at least 16 years old to play the Game.
- You are responsible for maintaining the confidentiality of your account information.
- We reserve the right to suspend or terminate accounts that violate these Terms.

# **3. VIRTUAL GOODS AND PAYMENTS**

- The Game may offer virtual goods or premium features for purchase.
- Payments are non-refundable except where required by UK consumer law.
- We may modify the pricing and availability of virtual goods at any time.

## 4. ACCEPTABLE USE

- Players must not engage in cheating, exploiting bugs, or using automated scripts.
- Harassment, hate speech, and any form of abusive behavior will result in account suspension.

### 5. LIABILITY

- The Game is provided "as is," without warranties of any kind.
- We are not responsible for service interruptions, loss of data, or in-game purchases lost due to technical issues.
- Our liability is limited to the amount you have paid in the last six months.

### 6. DISPUTE RESOLUTION

- Disputes should be resolved amicably by contacting customer support.
- If unresolved, disputes shall be subject to the jurisdiction of UK courts.

### 7. PRIVACY POLICY

- Your personal data will be processed in accordance with UK GDPR regulations.
- We do not sell or share personal data with third parties without consent.

### 8. CHANGES TO TERMS

- We may update these Terms and will notify users of significant changes.
- Continued use of the Game after updates constitutes acceptance of the new Terms.

### 9. CONTACT If you have any questions, please contact us at: poltiacc@proton.me